



**Rex Power Magnetics** • 65 Basaltic Road. Concord, Ontario. L4K1G4. ~ Tel 905.695.8844 Fax 905.695.8855

## CUSTOMER SATISFACTION SURVEY

Customer Name \_\_\_\_\_ Date \_\_\_\_\_

Completed By \_\_\_\_\_ Title \_\_\_\_\_

For each item identified below, circle the number to the right that best fits your judgment regarding Customer Satisfaction.  
Use the scale below to select the corresponding number.

SURVEY ITEM	SCALE										COMMENTS
1. DELIVERY	1	2	3	4	5	6	7	8	9	10	
2. QUALITY OF PRODUCTS PROVIDED	1	2	3	4	5	6	7	8	9	10	
3. TECHNICAL ASSISTANCE	1	2	3	4	5	6	7	8	9	10	
4. CUSTOMER SERVICE	1	2	3	4	5	6	7	8	9	10	
5. PRICING	1	2	3	4	5	6	7	8	9	10	
6. REACTION TIME TO PROBLEMS	1	2	3	4	5	6	7	8	9	10	
<i>Poor</i> <i>Satisfied</i> <i>Very Satisfied</i>											
<b>Additional comments &amp; Supporting information:</b>											

*Additional copies of this form and an easy-fill-and-submit online version is available on our website for your convenience.*

**[www.RexPowerMagnetics.com](http://www.RexPowerMagnetics.com)**